

AJA EUROPE'S POLICY

AJA Registrars Europe S.r.l.

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Locations where certification activities are undertaken:

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AJA Registrars Europe S.r.l as a company, and all employees of the company, are committed to:

- ◆ The provision of completely professional 3rd party auditing and registration of client company Management Systems in line with ISO 19011, and ISO 17021 requirements
- ◆ Maintaining complete confidentiality of all client information gained during audit processes unless required to release such information by law and unless a client sanctions release of such information when this is requested by other external parties
- ◆ Maintaining complete impartiality in the certification processes including certification decision-making
- ◆ Ensuring compliance with all regulatory and legal requirements for business operations.

This policy is periodically reviewed by the senior management of AJA Europe and, as necessary amended to suit changing circumstances. This policy is publicly available on request through the web-site

The above Policy is a corporate AJA Europe Policy; corporate objectives related to this policy are established and reviewed at Directors/Management Review Meetings, the overall corporate objective is to maintain AJA Europe's reputation within the certification industry by continually improving and reducing the number of complaints received both from and about certified clients

Offices which also hold a local Accreditation may be required (by local Accreditation Bodies) to establish local quality policies and objectives in addition to the corporate policies and objectives, these will be issued and controlled by the local offices.